



Name	Andy
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Feedback questionnaire

Please spend 5 minutes completing our feedback document. Your results are valuable as we continually strive to refine the coaching processes being applied for supporting our clients' careers and achieving their goals. Please score the following (10 = high; 0 = low)

		Low								High	
1.	Ability of coach to understand the critical business issues that were important to you	1	2	3	4	5	6	7	8	9	10
2.	Ability of coach to understand the critical personal issues that were important to you	1	2	3	4	5	6	7	8	9	10
3.	Alignment of the coaching/development programme to corporate objectives and strategy	1	2	3	4	5	6	7	8	9	10
4.	Effectiveness of the coach to encourage you to think and act in new ways	1	2	3	4	5	6	7	8	9	10
5.	Appropriateness of the coach in challenging you at each session	1	2	3	4	5	6	7	8	9	10
6.	Ability of the coach/facilitator to motivate you into action at each session	1	2	3	4	5	6	7	8	9	10
7.	How supported did you feel?	1	2	3	4	5	6	7	8	9	10
8.	Was there the right degree of structure?	1	2	3	4	5	6	7	8	9	10
9.	Was the pace of coaching right for you?	1	2	3	4	5	6	7	8	9	10
10.	Do you consider enough time was spent on the important issues and exploring practical solutions?	1	2	3	4	5	6	7	8	9	10
11.	Degree of behavioural change	1	2	3	4	5	6	7	8	9	10
12.	Degree of change in perception/thinking	1	2	3	4	5	6	7	8	9	10
13.	Overall quality of service from OvationXL	1	2	3	4	5	6	7	8	9	10
14.	Probability of using OvationXL again or recommending OvationXL	1	2	3	4	5	6	7	8	9	10

Q1. In summary, what did you find most beneficial about the coaching?

- 1. Challenging both my views and behaviours and giving me practical tools and techniques to improve that I have already started using on a daily basis.**
- 2. The session notes that have already been beneficial with the above.**
- 3. Spending quality time with a professional who was able to understand my challenges and then guide me to a new place.**

Q2. How could the coaching by OvationXL be improved?

Nothing specifically. I am impressed with the quality that is streets ahead of a similar coaching initiative that I undertook five years ago. This time the pace was faster, entirely relevant to my needs and so altogether more engaging. I am already thinking about a follow up session in three months time to keep me on track.

Q3. Is there anything else we should consider or note?

I now have three other senior colleagues who we are thinking of working with you. OvationXL is not cheap though worth every penny.